原文

Q1: Are IAF and ILAC going ahead with the Joint IAF-ILAC Mid-term meetings in Beijing in March considering the COVID-19 outbreak, and subsequent travel restrictions?

考慮到 COVID-19 的爆發以及隨後的出行限制, IAF 和 ILAC 是否會繼續進行 3 月在北京舉行的 IAF-ILAC 聯合中期會議?

No, these meetings have been cancelled and not being re-scheduled. The work will be progressed by other means.

不,這些會議已被取消且未重新安排。這項工作將通過其他方式進行。

Q2: Is it permissible to use remote assessments and audits to maintain the validity of accredited certifications during the COVID-19 crisis? 在 COVID-19 危機期間,可以使用遠程評估和稽核來維持認證證書的有效性嗎?

Yes. The IAF Statement on COVID-19 referenced the use of remote assessments and the mandatory document to be used by ABs and CBs, IAF MD4:2018 IAF Mandatory Document for the Use of Information and Communication Technology (ICT) for Auditing and Assessment Purposes. In addition, there is also informative document on principles for remote assessments – IAF ID12:2015 Principles on Remote Assessment that can be used in this instance. It is necessary to bear in mind however, that regulatory bodies, scheme owners and purchasers may have specific requirements that may need to be adhered to, and which may take precedence. IAF ID3 may also assist readers. 可以。IAF 關於 COVID-19 的聲明提到了遠程評估的使用以及 AB 和 CB 將要 使用的**強制性文件,IAF MD4:2018 IAF** 出於稽核和評估目的使用信息和通 信技術 (ICT) 的強制性文件。 此外,還有一份有關遠程評估原則的信息性文 件- IAF ID12:2015 遠程評估原則,可在這種情況下使用。 但是,必須記 住, 監管機構, 計劃所有者和購買者可能有可能需要遵守的特定要求, 並且這 些要求可能優先。 IAF ID3 也可以為讀者提供幫助。

Q3: What is happening with IAF MLA peer evaluations during the outbreak?

在爆發期間, IAF MLA 同行評估發生了什麼?

A3 · The joint committee with ILAC that looks after all peer evaluations has developed a related document. The document has the agreement of the Regional MLA Chairs and is available on the IAF Website under: ILAC 共同負責所有同行評估的聯合委員會已經制定了相關文件。該文件已獲得地區 MLA 主席的同意,可在 IAF 網站上找到:

https://www.iaf.nu/upFiles/IAF-ILAC%20Statement%20re%20delayed%20evaluations%2012%20March%202020.pdf

https://www.iaf.nu/articles/ISOIEC_17011_Transition_and_COVID19/637

Q4: Will the Nov. 2020 deadline for implementation of the new version of ISO/IEC 17011 still hold?

2020年11月新版 ISO / IEC 17011實施的截止日期是否仍然有效?

A3. The joint committee with ILAC that looks after all peer evaluations has developed a related document. The document has the agreement of the Regional MLA Chairs and is available on the IAF Website under: A3。與 ILAC 共同負責所有同行評估的聯合委員會已經制定了相關文件。該文件獲得了 MLA 區域主席的同意,可在 IAF 網站上找到:

https://www.iaf.nu/articles/ISOIEC_17011_Transition_and_COVID19/6 37 https://www.iaf.nu/upFiles/IAF-ILAC% 20Statement%20re% 20delayed%20evaluation%2012%20March%202020.pdf

Q5: Is it possible to perform a full certification audit remotely?

是否可以遠程執行完整的驗證稽核?

Yes, in theory it is possible, if for the specific scheme all the requirements can be evaluated remotely, including observation of activities. However, this could change for specific schemes.

是的,從理論上講,如果可以針對特定方案對所有需求(包括觀察活動)進行遠程評估,則是可能的。但是,這可能會因特定方案而改變。

Q6: Is the limit imposed by ISO/IEC 27006 (maximum 30% of remote audit) still valid?

ISO / IEC 27006(資安)施加的限制(最多 30%的遠程稽核)仍然有效嗎? ISO/IEC 27006 was published in 2015, while IAF MD4 was published in 2018 (Issue 2, Issued 04 July 2018, application from 04 July 2019). So, considering the specific circumstances, for ISO/IEC 27006 the relevant rules of IAF MD4 also are applicable. This means that is possible to adopt to ISO/IEC 27006 the MD4 approach, that is to exceed 30% "off-site" and allow a 100% off-site, during this COVID-19 period. ISO / IEC 27006 於 2015 年發布·而 IAF MD4 於 2018 年發布(2018 年7月4日發布的第 2期·自 2019 年7月4日開始應用)。因此·考慮到特定情況·對於 IAF / IEC 27006·IAF MD4 的相關規則也適用。這意味著有可能在 COVID-19 期間採用 MD4 方法·即超過 30%的"異地" 並允許 100%異地。

Q7: What happens if a Company/CB is not comfortable in this period to give access to its location to the AB audit / assessment team for witnessing?

如果公司/CB 在此期間不願意將其所在地提供給 AB 稽核/評估小組進行見證, 會發生什麼情況?

IAF ID3 allows, in extraordinary events or circumstances like this, postponement of the assessment / audits.

Moreover, according to IAF MD17:2015 Witnessing Activities for the Accreditation of Management System Certification Bodies and/or relevant timeline modified accordingly, it is justifiable and understandable in this situation that a CB or its client refuses a witness assessment by the AB. It is important to make audits only when there is agreement of all the parties involved (client, CB and AB). See MD17, 2.2.2 and 2.4.2. It is also possible to perform partial witnessing (2.4.10). 在類似這樣的特殊事件或情況下,IAF ID3 允許延後評估/稽核。此外,根據IAF MD17:2015 管理體系驗證機構認證的見證活動和/或相應修改的時間表,在這種情況下,CB 或其客戶拒絕 AB 進行的證人評估是合理且可理解的。重要的是,只有在所有相關方(客戶,CB 和 AB)同意的情況下進行稽核。參見 MD17、2.2.2 和 2.4.2。也可以執行部分見證(2.4.10)。

Q8: If there is a postponement of 6 months in the deadline of a certificate, according to IAF ID3, will the next accreditation/certification cycle start from the new deadline, or does the original one need to remain?

如果按照 IAF ID3 的規定,證書的截止日期要推遲 6 個月,那麼下一個認證/驗證週期是從新的截止日期開始還是需要保留原來的期限?

The deadline remains the original one. However, it could happen that in specific circumstances the timeline of surveillance could be modified accordingly.

最後期限仍然是原來的期限。但是,在特定情況下,可能會相應更改監視的時間表。

Q9: Is IAF ID3:2011 still applicable even though ID3:2011 refers to an accreditation standard that is no longer valid (ISO/IEC 17021:2011)? 即使 ID3:2011 所指的認證標準不再有效(ISO / IEC 17021:2011), IAF ID3:2011 是否仍然適用?

A9: Yes. It is applicable. IAF General Assembly Resolution 2015–15 was taken to confirm this. For the maintenance of IAF Technical Committee documents it states: "The General Assembly, acting on the recommendation of the Technical Committee, resolved that references to ISO/IEC 17021 in IAF documents shall be understood to refer to ISO/IEC 17021-1:2015 in relation to CABs that have completed the transition and after the transition period. However, ABs and CABs will need to take account of the changes in ISO/IEC 17021-1 when using IAF documents which may not be revised until after the transition period to reference ISO/IEC 17021-1."

是的。適用。IAF 大會第 2015-15 號決議對此進行了確認。為了維護 IAF 技術委員會的文件,該文件指出:"大會根據技術委員會的建議,決定將 IAF 文件中對 ISO / IEC 17021 的引用理解為對 ISO / IEC 17021-1:2015 的引用。與完成過渡和過渡期之後的 CAB 有關。但是,AB 和 CAB 在使用 IAF 文檔時將需要考慮 ISO / IEC 17021-1 中的更改,這些文檔要等到參考 ISO / IEC 17021-1 過渡期之後才能進行修訂。"

Q10: For schemes under IAF MLA (Management system certification, Product certification, Certification of persons, Validation and Verification), how are conformity assessment activities to be managed in this extraordinary period?

對於 IAF MLA 下的計劃(管理體系認證,產品認證,人員認證,確認和驗證), 在此特殊時期如何管理合格評定活動?

A10: In consideration of this extraordinary period, for schemes of management system certification, product certification and certification of persons under IAF MLA, if it is not possible to perform evaluation activities (physically or as per IAF MD4: 2018), such as audits or exams, and if the conditions recommended by IAF ID3: 2011 are satisfied, all the conformity assessment activities (e.g. surveillances, recertification) may be postponed for up to 6 months, and the validity of any output of any conformity assessment activity (e.g. a certificate or report) may be extended for a corresponding period of up to 6 months. In this last instance, in order to document this to the client, if applicable, it is strongly suggested to issue an extension letter, which ratifies this extended validity and its period. This is essential to guarantee transparency and a correct communication to the external market. Appropriate records should also be updated. However, this could change for specific schemes. For validation and verification, particularly the greenhouse gas (GHG) validation and verification at project or organizational level, they are normally one-off conformity activities, therefore the IAF ID3 guidelines related to surveillance, recertification, extension of certification and recertification cycle etc. may not be applicable. However, for the assessment and accreditation of validation and verification bodies (VVBs), IAF ID3 can be used (see A11), and the remote approaches as per IAF MD4:2018 can be used by both ABs and VVBs (see A12).

Updated on 23/03/2020 to include all IAF MLA main scopes. 考慮到這個特殊時期,對於管理體系認證計劃,產品認證計劃以及根據 IAF MLA 進行的人員認證·如果不可能進行評估活動(以物理方式或按照 <u>IAF MD4:2018 進行</u>) · 例如審核或考試,以及 <u>IAF ID3:2011</u>推薦的條件如果滿意,則所有合格評定活動(例如,監視,重新認證)都可以推遲最多六個月,並且

任何合格評定活動(例如,證書或報告)的任何輸出的有效性都可以延長相應的期限。到 6 個月。在最後一種情況下,為了向客戶證明這一點(如果適用),強烈建議簽發延期信,以批准延期有效期及其有效期。這對於確保透明度和與外部市場的正確溝通至關重要。適當的記錄也應更新。但是,這可能會因特定方案而改變。對於驗證和驗證,尤其是項目或組織級別的溫室氣體(GHG)驗證和驗證,通常是一次性的符合性活動,因此,與監視,重新認證,延長認證和重新認證週期等有關的 IAF ID3 指南可能不適用。但是,對於評估和驗證機構(VVB)的評估和認可,可以使用 IAF ID3(參見 A11),AB 和 VVB 都可以使用 IAF MD4:2018的遠程方法(參見 A1 2)。於 23/03/2020 更新,包括所有 IAF MLA 主要範圍。

Q11 : Is IAF ID3:2011 exclusively applicable for management systems certification?

IAF ID3:2011 是否僅適用於管理系統認證?

A11: No, IAF ID3:2011 is primarily applicable for management systems certification, but it can be applied to all the accreditation and conformity assessment activities under the IAF MLA (see IAF ID3:2011 para. 1):

- Management systems certification
- Product certification
- Certification of persons
- Validation and Verification

否·IAF ID3:2011 主要適用於管理系統認證·但可以應用於 IAF MLA 之下的所有認證和合格評定活動(請參閱 IAF ID3:2011 第 1 段):管理系統驗證/產品驗證/驗證人員/驗證和驗證

Q12: Is IAF MD4:2018 exclusively applicable for management systems, persons, and product?

IAF MD4:2018 是否僅適用於管理系統,人員和產品?

A12: No, Although the scope of IAF MD4:2018 is for the auditing /assessment of management systems, persons, and product (see IAF MD4:2018 Section 1-Scope), it can also be used for other types of conformity assessment activities under the IAF MLA, e.g. validation or verification, as referenced in Section 2 – para. 2 of MD4.

否,儘管 IAF MD4:2018 的範圍是對管理體系,人員和產品的審核/評估(請參閱 IAF MD4:2018 第1-範圍),但它也可以用於其他類型的合格評定活動根據 IAF MLA,例如第2節-第2段中提到的驗證或驗證。MD4中的2。

Q13: In consideration of this extraordinary period, may all of:

- the conformity assessment activities (e.g. surveillances, recertification) be postponed for up to 6 months, and
- the validity of any output of any conformity assessment activity (e.g. a certificate or report) be extended for a corresponding period of up to 6 months?

考慮到這個非凡時期,可能會:

- 合格評定活動(例如監視,重新認證)最多可推遲6個月,並且
- 任何合格評定活動(例如證書或報告)的任何輸出的有效性是否可延長至最 長六個月?

A13: No. In cases where CABs are still able to perform evaluation activities physically or when these can be fully replaced with evaluation activities as per IAF MD 4, then normal scheduled conformity assessment activities (e.g. surveillances, recertification) should be performed. Otherwise, if the conditions recommended by IAF ID 3: 2011 are satisfied, the normal scheduled conformity assessment activities may be postponed for up to 6 months, and the validity of any output of the conformity assessment activity (e.g. a certificate or report) may be extended for a corresponding period of up to 6 months.

沒有。 如果 CAB 仍然能夠實際執行評估活動,或者根據 IAF MD 4 可以完全用評估活動代替,則應進行正常的計劃合格評估活動(例如監視,重新認證)。 否則,如果滿足 IAF ID 3:2011 推薦的條件,則正常的計劃合格評定活動可能會推遲最多 6 個月,並且合格評定活動的任何輸出(例如證書或報告)可能會延長最多 6 個月。

Q14: For OH&SMS, according to IAF MD5:2019 (applicable from 7 May 2020), remote auditing techniques shall be limited to reviewing documents/records and to interviewing staff and workers. In addition

for OH&SMS, process control and OH&S risk control cannot be audited using remote audit techniques. Considering the specific circumstances, is this valid?

對於 OH&SMS,根據 IAF MD5:2019 (自 2020 年 5 月 7 日起適用),遠程稽核技術應僅限於審查文件/記錄以及採訪員工。此外,對於 OH&SMS,不能使用遠程審核技術來審核過程控制和 OH&S 風險控制。考慮到具體情況,這是否有效?

A14: No, considering the specific circumstances, and that the applicability of IAF MD5:2019 has been extended from 7 May 2020 to 7 November 2020 (see Q24), the restriction placed on remote audit activities by IAF MD 5 shall not apply. This means that process control and OH&S risk control can be audited using remote audit techniques until the end of the COVID-19 emergency.

Posted 1st of April and updated the 26th of April

不可以,考慮到具體情況,並且 IAF MD5: 2019 的適用範圍已從 2020 年 5 月 7 日延長至 2020 年 11 月 7 日 (請參閱問題 24),IAF MD 5 對遠程審核活動的限制將不適用。 這意味著可以使用遠程審核技術來審核過程控制和 OH&S 風險控制,直到 COVID-19 緊急情況結束為止。

4月1日發布並於4月26日更新

Q15: What will happen to the Migration period for ISO 45001; will it be extended?

ISO 45001 的遷移期將會如何?會延長嗎?

A15: OHSAS 18001 certification can be extended by up to six months as detailed in FAQ 10. This means that transition period for migrating accredited certifications from OHSAS 18001:2007 to ISO 45001:2018 is extended to: 30 September 2021.

The audit for migration can be done with remote auditing techniques, following what was already clarified in Q5.

(Answer published on 3 April and updated 11/04/2020 with blue text) OHSAS 18001 認證最多可延長六個月,如常見問題 10 所述。這意味著將認可的認證從OHSAS 18001:2007 遷移到ISO 45001:2018 的過渡期延長至: 2021 年 9 月 30 日。遵循 Q5 中已經闡明的內容,可以使用遠程稽核技術來

完成遷移稽核。(答案於 4 月 3 日發布·並於 2020 年 11 月 4 日更新為藍色 文本)

Q16: in order to transfer an Accredited Certification of Management Systems (IAF MD2:2017), is it possible to conduct the pre-transfer visit with remote auditing techniques?

為了轉讓經認證的管理系統認證(IAF MD2: 2017), 是否可以使用遠程審核技術進行轉讓前訪問?

A16: Yes, if all the points listed in § 2.2.4 of <u>IAF MD2:2017</u> and any issues arising from the document review, for example major nonconformities (2.2.2) can be evaluated remotely. However, this could change for specific schemes.

是的·如果可以遠程評估 IAF MD2: 2017 第 2.2.4 節中列出的所有要點以及 文檔審核引起的任何問題·例如重大不符合項(2.2.2)。但是·這可能會因 特定方案而改變。

Q17: During the COVID-19 crisis, if a CAB conducts a part of the initial certification of a management system with remote audit activities and plans to complete the remainder of the audit onsite within six months, is it possible to issue the certificate at the conclusion of the remote audit activities?

在 COVID-19 危機期間,如果 CAB 對具有遠程稽核活動的管理系統進行部分初始驗證,並計劃在六個月內完成其餘的現場稽核,遠程稽核活動結束時是否可以頒發證書?

A17: No, a certificate can only be issued if the CAB is able to evaluate all the applicable requirements of ISO/IEC 17021-1 (9.3.1.2 Stage 1 and 9.3.1.3 Stage 2) through a complete and effective audit of the client's management system, followed by a successful review and decision making activities. However, this could change for specific schemes. 不可以,只有當 CAB 能夠通過對客戶管理系統的完整有效稽核來評估 ISO / IEC 17021-1(9.3.1.2 第一階段和 9.3.1.3 第二階段)的所有適用要求時,而且進行了成功的審查和驗證決定活動,才能頒發證書。 但是,這可能會因特定方案而改變。

Q18: IAF ID 3:2011 §3 says that "If the risk of continuing certification is low, and based on the collected information the CAB may need to consider alternative short-term methods of assessment to verify continuing system effectiveness for the organization. This may include requesting relevant documentation (for example, management review meeting minutes, corrective action records, results of internal audits, test/inspection reports, etc.) to be reviewed off site by the CAB to determine continuing suitability of the certification (on a short-term basis only)". Is this time, used to off-site review the documentation provided by the company, to be considered as "audit time" according to IAF MD 5:2019?

IAF ID 3:2011§3 表示: "如果持續驗證的風險較低,並且 CAB 基於收集到的信息,CAB 可能需要考慮其他短期評估方法,以驗證組織的持續系統有效性。這可能包括要求相關文件(例如,管理審查會議記錄,矯正行動記錄,內部稽核結果,測試/檢查報告等)由 CAB 進行現場評審,以確定認證的持續適用性(僅基於短期)"。根據 IAF MD 5:2019,這一次是否用於非現場審查公司提供的文件,是否被視為"稽核時間"?

A18: yes, the off-site review of the documentation provided by the company is needed to plan and accomplish a complete and effective audit of the client organization's management system. This time is to be considered as "audit time" according to IAF MD 5:2019. Audit duration may be reduced due to such off-site documentation review. 是的,需要對公司提供的文件進行非現場審查,以計劃和完成對客戶組織管理系統的完整而有效的稽核。根據 IAF MD 5:2019,此時間被視為"稽核時間"。由於進行了此類非現場文件審查,因此稽核時間可能會減少。

Q19 : According ISO/IEC 17021-1, § 7.2.4, "The initial competence evaluation of an auditor shall include the ability to apply required knowledge and skills during audits, as determined by a competent evaluator observing the auditor conducting an audit" . Is it possible to conduct this observation if the observer is using remote audit techniques?

根據 ISO / IEC 17021-1·第 7.2.4 節· "稽核員的初始能力評估應包括在稽核 過程中應用所需知識和技能的能力·這是由合格的評估人觀察稽核員進行稽核所

確定的。"如果觀察員使用遠程稽核技術,是否可以進行此觀察?

A19: Yes, provided that the remote audit being observed can fully replace physical audit.

是的,只要觀察到的遠程稽核可以完全替代物理稽核即可。

Q20: What will happen to the Transition periods (e.g. ISO 22000:2018, ISO 50001:2018); will these be extended?

過渡期將會如何(例如・ISO 22000: 2018・ISO 50001: 2018); 這些會延長嗎?

A20: Yes, transition periods are extended for six months. The audit for transition can be done with remote audit techniques, following what has already been clarified in Q5.

是的,過渡期延長了六個月。遵循 Q5 中已闡明的內容,可以使用遠程稽核技術來完成過渡過渡稽核。

Q21: A number of CB clients are, as a result of the COVID-19 outbreak, switching their manufacturing to manufacture items such as face masks or ventilators, some governments are requesting that they have these items within their scope of management system certification approvals. Can such scope extension be done by remote means using MD4? 由於發生 COVID-19 疫情,許多 CB 客戶將其製造轉換為製造諸如口罩或通風機等產品,一些政府要求他們將這些產品納入管理體系認證批准的範圍內。可以通過使用 MD4 的遠程方式完成這種範圍擴展嗎?

A21: Yes, following what was already clarified in Q5.

是的, 遵循在 Q5 中已經闡明的內容。

Q22: Could time duration for closure of Non Conformities be prolonged taken into consideration the COVID-19 outbreak? If so, what will be the mechanism / procedure and who is responsible for decision making? 考慮到 COVID-19 爆發,是否可以延長關閉缺失的持續時間?如果是這樣,機制/程序將是什麼,誰負責決策?

A22: Yes, If it is not possible to perform evaluation activities to effectively close the nonconformities (physically or as per IAF MD4: 2018), and if the conditions recommended by IAF ID3: 2011 are satisfied,

closure of nonconformities could be prolonged. However, the postponement of any conformity assessment activity (e.g. surveillances, recertification) can only be postponed for up to 6 months in accordance with FAQ 10.

可以·如果無法進行評估活動以有效地關閉不符合項目(從物理上或按照 <u>IAF MD4:2018</u>的規定)·並且如果滿足 <u>IAF ID3:2011</u>所建議的條件·則可以延長不符合項目的關閉。但是·根據 <u>Q10</u>·任何合格評定活動(例如·監視·重新認證)的推遲最多只能推遲 6 個月 。

Q23: In consideration of this extraordinary period, if a Management Systems Certification Body is not able to perform audits, physically or with remote audit technique, can an Accreditation Body replace a witness assessment, as required in IAF MD17, with a remote office assessment or with other assessment activities (IAF MD17, § 2.2.1)? 考慮到這個特殊時期,如果管理系統認證機構無法通過物理方式或遠程稽核技術 進行稽核,則 AB 可以按照 IAF MD17 的要求將見證評鑑替換成遠距總部評鑑 嗎,或與其他評估活動一起使用(IAF MD17,第 2.2.1 節)?

A23: If witnessing cannot be delayed, instead of observing a CAB carrying out conformity assessment services, an Accreditation Body may either:

- use other mechanisms (office assessment activities or other assessment activities IAF MD17, § 2.2.1) to assess the scope of accreditation.
- or maintain the scope of accreditation providing that the witnessing assessment shall still be conducted immediately once it is possible.
 如果見證不能延誤,則AB可以不觀察CAB進行合格評估服務,而可以:
 使用其他機制(總部評鑑或其他評估活動,IAFMD17第221節)來評估
 - •使用其他機制(總部評鑑或其他評估活動·IAF MD17 第 2.2.1 節)來評估認證的範圍。
 - •或保持認可範圍,條件是在可能的情況下仍應立即進行見證評估。

Q24: What will happen to IAF MDs that are in transition (e.g. MD5, MD22)?; Will these be extended?

正在過渡的 IAF MDs (例如 MD5 · MD22) 會發生什麼事?這些會延長嗎? A24: Yes, transition periods of all IAF mandatory documents are extended for six months.

Q25: During the COVID-19 crisis, if a CAB conducts a part of the recertification of a management system with remote audit activities and plans to complete the remainder of the audit onsite within six months, is it possible to reissue the certificate at the conclusion of the remote audit activities?

在 COVID-19 危機期間·如果 CAB 通過遠程稽核活動對管理系統進行部分重新驗證·併計劃在六個月內完成其餘的現場稽核·遠程稽核活動結束時是否可以重新頒發證書?

A25:

- If the CAB is not able to perform evaluation activities physically or when these cannot fully be replaced with evaluation activities as per IAF MD 4, then the normal scheduled recertification activities may be postponed for up to 6 months (see Q13)
 如果 CAB 不能實際執行評估活動,或者如果不能完全按照 IAF MD 4 的要求進行替代,則正常的預定重新認證活動可能會推遲 6 個月(請參閱問題 13)
- Despite of this, if the certificate is expired, according to ISO/IEC 17021-1 § 9.6.3.2.5, the certification body can restore certification within 6 months provided that the outstanding recertification activities are completed, otherwise at least a stage 2 shall be conducted.
 - 儘管如此,如果證書已過期,則根據 ISO / IEC 17021-1§9.6.3.2.5、CB 要完成未完成的重新認證活動,即可在 6 個月內恢復認證,否則至少進行第 2 階段應。
- a certificate can only be renewed if the CAB is able to evaluate all the applicable requirements of ISO/IEC 17021-1 (9.6.3.2) through a complete and effective audit of the client's management system, followed by a successful review and decision making activities 只有 CAB 能夠通過對客戶管理系統的完整有效審核來評估 ISO / IEC 17021-1 (9.6.3.2)的所有適用要求,才可以續簽證書。